## South Dakota Obligation Recovery Center Collection Activity for the Month of July 2020

Recovery Activity	Number	Total Amount	Agency Principal Amount	Agency Interest Amount	Agency Penalty Amount	Cost Recovery Fee	Center OCA Mgt Fees	OCA Recovery Fee
Agency - Debts Referred	1,775	\$1,935,852	\$1,530,250	\$69,582	\$29,969	\$306,050		
Agency - Debts Recalled	106	\$100,028	\$82,295	\$494	\$779	\$16,459		
Agency - Debts Adjusted	3	(\$7,362)	(\$5,265)	(\$584)	(\$461)	(\$1,053)		
Center - Interest Accrued		\$50,760	\$0	\$50,760	\$0	\$0		
Debts Closed – Deceased	0	\$0	\$0	\$0	\$0	\$0		
Debts Closed – Bankrupt	0	\$0	\$0	\$0	\$0	\$0		
Debts Closed – Paid in Full	459	\$371,328	\$285,272	\$21,603	\$7,399	\$57,054		
Payments – Received	1,885	\$257,769	\$209,241	\$2,808	\$3,871	\$41,849		
Payments - Returned	60	(\$3,597)	(\$2,998)	\$0	\$0	(\$600)		
Net Payments	1,825	\$254,172	\$206,244	\$2,808	\$3,871	\$41,249		
Payment Agreements	255	\$569,064				\$88,201		
Enforcement Notification - Hunting/Fishing License	1,876							
Enforcement Notification - Motor Vehicle	794							
Enforcement Notification - Drivers License	622							
Letters Sent	5,436							
Inbound Calls	2,860							
Outbound Calls	882							
OCA – Referred to OCAs	4,300	\$3,610,228	\$2,937,204	\$49,000	\$22,319	\$601,705		
OCA – Recalled from OCA	4,066	\$2,918,217	\$2,357,372	\$58,996	\$15,480	\$486,369		
OCA – Payments	381	\$66,686	\$53,297	\$898	\$1,377	\$11,114	\$2,310	\$8,805
OCA - Payment Agreements	94	\$126,133	\$123,363	\$1,647	\$1,124	\$25,227		

## South Dakota Obligation Recovery Center Collection Activity for the Month of August 2020

Recovery Activity	Number	Total Amount	Agency Principal Amount	Agency Interest Amount	Agency Penalty Amount	Cost Recovery Fee	Center OCA Mgt Fees	OCA Recovery Fee
Agency - Debts Referred	1,471	\$1,392,894	\$1,142,253	\$11,922	\$10,269	\$228,450		
Agency - Debts Recalled	112	\$87,598	\$70,611	\$2,017	\$847	\$14,122		
Agency - Debts Adjusted	8	(\$75,670)	(\$31,474)	(\$35,205)	(\$2,696)	(\$6,295)		
Center - Interest Accrued		\$65,604	\$0	\$65,604	\$0	\$0		
Debts Closed – Deceased	1	\$3,031	\$2,468	\$70	\$0	\$494		
Debts Closed – Bankrupt	1	\$1,981	\$1,383	\$206	\$115	\$277		
Debts Closed – Paid in Full	443	\$296,140	\$234,750	\$8,900	\$5,540	\$46,950		
Payments – Received	1,749	\$230,552	\$183,893	\$5,546	\$4,335	\$36,779		
Payments - Returned	10	(\$2,944)	(\$2,453)	\$0	\$0	(\$491)		
Net Payments	1,739	\$227,609	\$181,440	\$5,546	\$4,335	\$36,288		
Payment Agreements	262	\$716,018				\$106,295		
Enforcement Notification - Hunting/Fishing License	1,785							
Enforcement Notification - Motor Vehicle	473							
Enforcement Notification - Drivers License	473							
Letters Sent	5,087							
Inbound Calls	2,898							
Outbound Calls	743							
OCA – Referred to OCAs	3,580	\$3,307,859	\$2,680,616	\$54,776	\$21,156	\$551,310		
OCA – Recalled from OCA	4,591	\$4,058,242	\$3,271,769	\$86,826	\$23,274	\$676,374		
OCA – Payments	348	\$65,945	\$51,717	\$1,935	\$1,302	\$10,991	\$2,207	\$8,784
OCA - Payment Agreements	108	\$230,571	\$223,227	\$4,480	\$2,864	\$46,114		

# South Dakota Obligation Recovery Center Collection Activity for the Month of September 2020

Recovery Activity	Number	Total Amount	Agency Principal Amount	Agency Interest Amount	Agency Penalty Amount	Cost Recovery Fee	Center OCA Mgt Fees	OCA Recovery Fee
Agency - Debts Referred	1,801	\$1,545,540	\$1,257,549	\$11,121	\$25,361	\$251,510		
Agency - Debts Recalled	68	\$83,889	\$68,651	\$997	\$511	\$13,730		
Agency - Debts Adjusted	11	(\$13,404)	(\$8,187)	(\$3,162)	(\$417)	(\$1,637)		
Center - Interest Accrued		\$52,717	\$0	\$52,717	\$0	\$0		
Debts Closed – Deceased	1	\$657	\$547	\$0	\$0	\$109		
Debts Closed – Bankrupt	0	\$0	\$0	\$0	\$0	\$0		
Debts Closed – Paid in Full	326	\$232,356	\$175,080	\$16,981	\$5,279	\$35,016		
Payments – Received	1,785	\$221,116	\$178,440	\$4,130	\$2,857	\$35,688		
Payments - Returned	51	(\$6,386)	(\$5,320)	\$0	(\$2)	(\$1,064)		
Net Payments	1,734	\$214,729	\$173,120	\$4,130	\$2,855	\$34,624		
Payment Agreements	263	\$657,555				\$100,344		
Enforcement Notification - Hunting/Fishing License	1,520							
Enforcement Notification - Motor Vehicle	290							
Enforcement Notification - Drivers License	290							
Letters Sent	4,614							
Inbound Calls	3,188							
Outbound Calls	934							
OCA – Referred to OCAs	4,027	\$2,917,865	\$2,337,911	\$67,254	\$26,390	\$486,311		
OCA – Recalled from OCA	4,405	\$3,817,163	\$3,071,653	\$75,048	\$34,269	\$636,194		
OCA – Payments	373	\$60,900	\$48,666	\$722	\$1,362	\$10,150	\$2,026	\$8,124
OCA - Payment Agreements	114	\$276,940	\$213,855	\$56,176	\$6,909	\$55,388		

# South Dakota Obligation Recovery Center Collection Activity for the Month of October 2020

Recovery Activity	Number	Total Amount	Agency Principal Amount	Agency Interest Amount	Agency Penalty Amount	Cost Recovery Fee	Center OCA Mgt Fees	OCA Recovery Fee
Agency - Debts Referred	2,162	\$1,469,720	\$1,208,032	\$4,748	\$15,334	\$241,606		
Agency - Debts Recalled	90	\$163,625	\$120,040	\$17,161	\$2,417	\$24,008		
Agency - Debts Adjusted	1	(\$426)	\$0	(\$228)	(\$198)	\$0		
Center - Interest Accrued		\$65,248	\$0	\$65,248	\$0	\$0		
Debts Closed – Deceased	0	\$0	\$0	\$0	\$0	\$0		
Debts Closed – Bankrupt	1	\$186,440	\$94,256	\$73,332	\$0	\$18,851		
Debts Closed – Paid in Full	398	\$239,428	\$192,808	\$2,733	\$5,526	\$38,362		
Payments – Received	1,868	\$243,969	\$197,187	\$3,214	\$4,131	\$39,438		
Payments - Returned	68	(\$7,214)	(\$5,949)	\$0	(\$75)	(\$1,190)		
Net Payments	1,800	\$236,755	\$191,237	\$3,214	\$4,056	\$38,248		
Payment Agreements	329	\$695,983				\$108,662		
Enforcement Notification - Hunting/Fishing License	1,397							
Enforcement Notification - Motor Vehicle	339							
Enforcement Notification - Drivers License	339							
Letters Sent	5,096							
Inbound Calls	3,474							
Outbound Calls	993							
OCA – Referred to OCAs	4,654	\$3,233,459	\$2,630,645	\$43,550	\$20,354	\$538,910		
OCA – Recalled from OCA	5,015	\$3,388,991	\$2,751,574	\$45,849	\$26,736	\$564,832		
OCA – Payments	396	\$67,009	\$53,858	\$844	\$1,140	\$11,168	\$2,417	\$8,751
OCA - Payment Agreements	163	\$417,183	\$396,636	\$15,785	\$4,762	\$83,437		

# South Dakota Obligation Recovery Center Collection Activity for the Month of November 2020

Recovery Activity	Number	Total Amount	Agency Principal Amount	Agency Interest Amount	Agency Penalty Amount	Cost Recovery Fee	Center OCA Mgt Fees	OCA Recovery Fee
Agency - Debts Referred	0	\$0	\$0	\$0	\$0	\$0		
Agency - Debts Recalled	39	\$144,823	\$83,804	\$40,314	\$3,945	\$16,761		
Agency - Debts Adjusted	2	(\$8,502)	(\$1,056)	(\$6,836)	(\$399)	(\$211)		
Center - Interest Accrued	0	\$52,323	\$0	\$52,323	\$0	\$0		
Debts Closed – Deceased	1	\$5,011	\$4,134	\$0	\$50	\$827		
Debts Closed – Bankrupt	1	\$2,252	\$1,668	\$0	\$250	\$334		
Debts Closed – Paid in Full	260	\$158,836	\$127,751	\$587	\$4,911	\$25,587		
Payments – Received	2,156	\$303,142	\$227,509	\$4,697	\$25,398	\$45,539		
Payments - Returned	134	(\$8,619)	(\$6,842)	\$0	(\$409)	(\$1,368)		
Net Payments	2,022	\$294,523	\$220,667	\$4,697	\$24,988	\$44,171		
Payment Agreements	316	\$636,130				\$100,203		
Enforcement Notification - Hunting/Fishing License	671							
Enforcement Notification - Motor Vehicle	159							
Enforcement Notification - Drivers License	171							
Letters Sent	2,878							
Inbound Calls	2,780							
Outbound Calls	1,967							
OCA – Referred to OCAs	1,965	\$1,530,522	\$1,251,389	\$10,593	\$13,454	\$255,087		
OCA – Recalled from OCA	1,845	\$1,141,535	\$929,964	\$9,031	\$12,284	\$190,256		
OCA – Payments	453	\$89,122	\$64,875	\$2,993	\$6,405	\$14,849	\$3,163	\$11,686
OCA - Payment Agreements	128	\$309,111	\$248,488	\$4,389	\$4,714	\$51,518		

## South Dakota Obligation Recovery Center Collection Activity for the Month of December 2020

Recovery Activity	Number	Total Amount	Agency Principal Amount	Agency Interest Amount	Agency Penalty Amount	Cost Recovery Fee	Center OCA Mgt Fees	OCA Recovery Fee
Agency - Debts Referred	4,098	\$3,335,659	\$2,668,638	\$90,613	\$42,873	\$533,528		
Agency - Debts Recalled	204	\$245,717	\$150,939	\$64,370	\$100	\$30,308		
Agency - Debts Adjusted	33	(\$1,603)	(\$1,218)	(\$69)	\$0	(\$316)		
Center - Interest Accrued	2,016	\$59,851	\$0	\$59,851	\$0	\$0		
Debts Closed – Deceased	0	\$0	\$0	\$0	\$0	\$0		
Debts Closed – Bankrupt	0	\$0	\$0	\$0	\$0	\$0		
Debts Closed – Paid in Full	328	\$166,347	\$130,673	\$3,574	\$5,529	\$26,571		
Payments – Received	1,799	\$267,215	\$214,980	\$3,571	\$5,676	\$42,989		
Payments - Returned	1	(\$100)	(\$83)	\$0	\$0	(\$17)		
Net Payments	1,798	\$267,115	\$214,897	\$3,571	\$5,676	\$42,972		
Payment Agreements	205	\$226,970				\$37,829		
Enforcement Notification - Hunting/Fishing License	29							
Enforcement Notification - Motor Vehicle	5							
Enforcement Notification - Drivers License	41							
Letters Sent	4,595							
Inbound Calls	2,186							
Outbound Calls	11,500							
OCA – Referred to OCAs	0	\$0	\$0	\$0	\$0	\$0		
OCA – Recalled from OCA	0	\$0	\$0	\$0	\$0	\$0		
OCA – Payments	480	\$86,040	\$67,686	\$2,182	\$1,886	\$14,286	\$3,025	\$11,261
OCA - Payment Agreements	0	\$0	\$0	\$0	\$0	\$0		

## South Dakota Obligation Recovery Center Collection Activity for the Month of January 2021

Recovery Activity	Number	Total Amount	Agency Principal Amount	Agency Interest Amount	Agency Penalty Amount	Cost Recovery Fee	Center OCA Mgt Fees	OCA Recovery Fee
Agency - Debts Referred	1,855	\$1,478,090	\$1,216,795	\$10,007	\$7,930	\$243,359		
Agency - Debts Recalled	167	\$107,187	\$84,292	\$5,766	\$110	\$17,019		
Agency - Debts Adjusted	34	(\$8,420)	(\$6,558)	\$47	\$0	(\$1,909)		
Center - Interest Accrued	2,072	\$51,511	\$0	\$51,511	\$0	\$0		
Debts Closed – Deceased	0	\$0	\$0	\$0	\$0	\$0		
Debts Closed – Bankrupt	0	\$0	\$0	\$0	\$0	\$0		
Debts Closed – Paid in Full	495	\$194,413	\$152,098	\$6,313	\$4,546	\$31,456		
Payments – Received	1,983	\$259,526	\$209,891	\$5,561	\$2,104	\$41,970		
Payments - Returned	0	\$0	\$0	\$0	\$0	\$0		
Net Payments	1,983	\$259,526	\$209,891	\$5,561	\$2,104	\$41,970		
Payment Agreements	212	\$195,473				\$32,579		
Enforcement Notification - Hunting/Fishing License	0							
Enforcement Notification - Motor Vehicle	0							
Enforcement Notification - Drivers License	0							
Letters Sent	3,509							
Inbound Calls	1,047							
Outbound Calls	4,086							
OCA – Referred to OCAs	0	\$0	\$0	\$0	\$0	\$0		
OCA – Recalled from OCA	0	\$0	\$0	\$0	\$0	\$0		
OCA – Payments	476	\$86,977	\$70,048	\$1,067	\$1,365	\$14,496	\$3,121	\$11,374
OCA - Payment Agreements	0	\$0	\$0	\$0	\$0	\$0		

## South Dakota Obligation Recovery Center Collection Activity for the Month of February 2021

Recovery Activity	Number	Total Amount	Agency Principal Amount	Agency Interest Amount	Agency Penalty Amount	Cost Recovery Fee	Center OCA Mgt Fees	OCA Recovery Fee
Agency - Debts Referred	2,070	\$1,230,522	\$1,010,213	\$12,607	\$5,660	\$202,043		
Agency - Debts Recalled	167	\$115,366	\$92,479	\$4,287	\$63	\$18,536		
Agency - Debts Adjusted	30	(\$4,634)	(\$3,900)	(\$110)	(\$64)	(\$559)		
Center - Interest Accrued	2,079	\$52,338	\$0	\$52,338	\$0	\$0		
Debts Closed – Deceased	3	\$1,640	\$1,367	\$0	\$0	\$273		
Debts Closed – Bankrupt	1	\$2,235	\$1,862	\$0	\$0	\$372		
Debts Closed – Paid in Full	578	\$235,484	\$189,992	\$2,429	\$4,667	\$38,397		
Payments – Received	1,853	\$313,555	\$246,022	\$13,449	\$4,917	\$49,167		
Payments - Returned	3	\$102	\$85	\$0	\$0	\$17		
Net Payments	1,850	\$313,453	\$245,937	\$13,449	\$4,917	\$49,150		
Payment Agreements	616	\$415,228				\$69,206		
Enforcement Notification - Hunting/Fishing License	0							
Enforcement Notification - Motor Vehicle	0							
Enforcement Notification - Drivers License	0							
Letters Sent	3,119							
Inbound Calls	0							
Outbound Calls	0							
OCA – Referred to OCAs	0	\$0	\$0	\$0	\$0	\$0		
OCA – Recalled from OCA	0	\$0	\$0	\$0	\$0	\$0		
OCA – Payments	429	\$74,381	\$59,360	\$2,103	\$521	\$12,397	\$2,425	\$9,972
OCA - Payment Agreements	0	\$0	\$0	\$0	\$0	\$0		

## South Dakota Obligation Recovery Center Collection Activity for the Month of March 2021

Recovery Activity	Number	Total Amount	Agency Principal Amount	Agency Interest Amount	Agency Penalty Amount	Cost Recovery Fee	Center OCA Mgt Fees	OCA Recovery Fee
Agency - Debts Referred	2,771	\$2,640,717	\$2,146,171	\$23,670	\$41,642	\$429,234		
Agency - Debts Recalled	281	\$278,675	\$224,531	\$6,899	\$2,304	\$44,941		
Agency - Debts Adjusted	31	(\$33,579)	(\$20,528)	(\$6,111)	(\$2,402)	(\$4,538)		
Center - Interest Accrued	2,070	\$52,304	\$0	\$52,304	\$0	\$0		
Debts Closed – Deceased	13	\$3,435	\$2,862	\$0	\$0	\$572		
Debts Closed – Bankrupt	0	\$0	\$0	\$0	\$0	\$0		
Debts Closed – Paid in Full	983	\$444,731	\$356,350	\$7,021	\$9,468	\$71,892		
Payments – Received	2,531	\$524,023	\$426,374	\$6,328	\$6,087	\$85,234		
Payments - Returned	1	(\$100)	(\$83)	\$0	\$0	(\$17)		
Net Payments	2,530	\$523,923	\$426,291	\$6,328	\$6,087	\$85,217		
Payment Agreements	1,027	\$714,193				\$119,035		
Enforcement Notification - Hunting/Fishing License	0							
Enforcement Notification - Motor Vehicle	0							
Enforcement Notification - Drivers License	0							
Letters Sent	4,165							
Inbound Calls	2,290							
Outbound Calls	8,652							
OCA – Referred to OCAs	0	\$0	\$0	\$0	\$0	\$0		
OCA – Recalled from OCA	0	\$0	\$0	\$0	\$0	\$0		
OCA – Payments	681	\$158,522	\$127,726	\$2,668	\$1,741	\$26,387	\$5,364	\$21,023
OCA - Payment Agreements	0	\$0	\$0	\$0	\$0	\$0		

# South Dakota Obligation Recovery Center Collection Activity for the Month of April 2021

Recovery Activity	Number	Total Amount	Agency Principal Amount	Agency Interest Amount	Agency Penalty Amount	Cost Recovery Fee	Center OCA Mgt Fees	OCA Recovery Fee
Agency - Debts Referred	2,068	\$1,816,023	\$1,493,669	\$4,629	\$18,991	\$298,734		
Agency - Debts Recalled	144	\$100,142	\$80,629	\$2,807	\$540	\$16,166		
Agency - Debts Adjusted	34	(\$2,143)	(\$108)	(\$61)	(\$149)	(\$1,825)		
Center - Interest Accrued	2,080	\$57,663	\$0	\$57,663	\$0	\$0		
Debts Closed – Deceased	0	\$0	\$0	\$0	\$0	\$0		
Debts Closed – Bankrupt	1	\$699	\$583	\$0	\$0	\$117		
Debts Closed – Paid in Full	1,081	\$368,529	\$290,294	\$10,999	\$8,024	\$59,211		
Payments – Received	2,327	\$381,972	\$309,349	\$6,514	\$4,520	\$61,589		
Payments - Returned	2	\$1,256	\$1,047	\$0	\$0	\$209		
Net Payments	2,325	\$380,716	\$308,303	\$6,514	\$4,520	\$61,380		
Payment Agreements	787	\$577,294				\$96,218		
Enforcement Notification - Hunting/Fishing License	0							
Enforcement Notification - Motor Vehicle	0							
Enforcement Notification - Drivers License	0							
Letters Sent	3,296							
Inbound Calls	2,009							
Outbound Calls	10,216							
OCA – Referred to OCAs	0	\$0	\$0	\$0	\$0	\$0		
OCA – Recalled from OCA	0	\$0	\$0	\$0	\$0	\$0		
OCA – Payments	531	\$112,460	\$88,725	\$3,855	\$1,136	\$18,743	\$3,524	\$15,219
OCA - Payment Agreements	0	\$0	\$0	\$0	\$0	\$0		

## South Dakota Obligation Recovery Center Collection Activity for the Month of May 2021

Recovery Activity	Number	Total Amount	Agency Principal Amount	Agency Interest Amount	Agency Penalty Amount	Cost Recovery Fee	Center OCA Mgt Fees	OCA Recovery Fee
Agency - Debts Referred	2,462	\$1,878,802	\$1,521,719	\$17,764	\$34,976	\$304,344		
Agency - Debts Recalled	9,493	\$5,551,602	\$4,615,057	\$5,335	\$4,580	\$926,631		
Agency - Debts Adjusted	68	\$6,950	\$20,862	\$83	(\$17,244)	\$3,248		
Center - Interest Accrued	2,073	\$56,355	\$0	\$56,355	\$0	\$0		
Debts Closed – Deceased	0	\$0	\$0	\$0	\$0	\$0		
Debts Closed – Bankrupt	1	\$6,556	\$2,472	\$3,590	\$0	\$494		
Debts Closed – Paid in Full	513	\$247,069	\$195,946	\$5,609	\$6,552	\$38,963		
Payments – Received	1,923	\$311,069	\$250,804	\$6,845	\$3,421	\$49,999		
Payments - Returned	0	\$0	\$0	\$0	\$0	\$0		
Net Payments	1,923	\$311,069	\$250,804	\$6,845	\$3,421	\$49,999		
Payment Agreements	593	\$387,657				\$64,611		
Enforcement Notification - Hunting/Fishing License	0							
Enforcement Notification - Motor Vehicle	0							
Enforcement Notification - Drivers License	0							
Letters Sent	3,211							
Inbound Calls	1,634							
Outbound Calls	11,179							
OCA – Referred to OCAs	0	\$0	\$0	\$0	\$0	\$0		
OCA – Recalled from OCA	0	\$0	\$0	\$0	\$0	\$0		
OCA – Payments	459	\$67,794	\$53,847	\$1,943	\$711	\$11,294	\$2,324	\$8,970
OCA - Payment Agreements	0	\$0	\$0	\$0	\$0	\$0		

## South Dakota Obligation Recovery Center Collection Activity for the Month of June 2021

Recovery Activity	Number	Total Amount	Agency Principal Amount	Agency Interest Amount	Agency Penalty Amount	Cost Recovery Fee	Center OCA Mgt Fees	OCA Recovery Fee
Agency - Debts Referred	1,960	\$1,958,654	\$1,596,447	\$24,816	\$18,101	\$319,289		
Agency - Debts Recalled	589	\$421,091	\$343,435	\$6,322	\$1,470	\$69,864		
Agency - Debts Adjusted	274	(\$40,755)	(\$30,784)	(\$1,081)	(\$592)	(\$8,298)		
Center - Interest Accrued	2,073	\$58,049	\$0	\$58,049	\$0	\$0		
Debts Closed – Deceased	8	\$6,747	\$5,622	\$0	\$0	\$1,124		
Debts Closed – Bankrupt	0	\$0	\$0	\$0	\$0	\$0		
Debts Closed – Paid in Full	463	\$203,749	\$160,230	\$6,372	\$4,260	\$32,887		
Payments – Received	1,859	\$279,146	\$223,318	\$8,351	\$3,242	\$44,235		
Payments - Returned	9	\$655	\$546	\$0	\$0	\$109		
Net Payments	1,850	\$278,491	\$222,772	\$8,351	\$3,242	\$44,126		
Payment Agreements	513	\$333,179				\$55,531		
Enforcement Notification - Hunting/Fishing License	0							
Enforcement Notification - Motor Vehicle	0							
Enforcement Notification - Drivers License	0							
Letters Sent	3,501							
Inbound Calls	1,423							
Outbound Calls	9,348							
OCA – Referred to OCAs	0	\$0	\$0	\$0	\$0	\$0		
OCA – Recalled from OCA	0	\$0	\$0	\$0	\$0	\$0		
OCA – Payments	400	\$56,474	\$43,173	\$3,178	\$750	\$9,374	\$1,784	\$7,590
OCA - Payment Agreements	0	\$0	\$0	\$0	\$0	\$0		

## South Dakota Obligation Recovery Center Collection Activity Year to Date FY2021

Recovery Activity	Number	Total Amount	Agency Principal Amount	Agency Interest Amount	Agency Penalty Amount	Cost Recovery Fee	Center OCA Mgt Fees	OCA Recovery Fee
Agency - Debts Referred	24,493	\$20,682,467	\$16,791,736	\$281,478	\$251,106	\$3,358,147		
Agency - Debts Recalled	11,460	\$7,399,744	\$6,016,764	\$156,769	\$17,665	\$1,208,545		
Agency - Debts Adjusted	529	(\$189,549)	(\$88,217)	(\$53,316)	(\$24,622)	(\$23,394)		
Center - Interest Accrued	14,463	\$674,722	\$0	\$674,722	\$0	\$0		
Debts Closed – Deceased	27	\$20,519	\$17,000	\$70	\$50	\$3,399		
Debts Closed – Bankrupt	6	\$200,162	\$102,224	\$77,128	\$365	\$20,444		
Debts Closed – Paid in Full	6,327	\$3,158,412	\$2,491,244	\$93,120	\$71,702	\$502,346		
Payments – Received	23,718	\$3,593,055	\$2,877,007	\$71,014	\$70,558	\$574,475		
Payments - Returned	339	(\$26,948)	(\$22,050)	\$0	(\$486)	(\$4,411)		
Net Payments	23,379	\$3,562,082	\$2,851,602	\$71,014	\$70,072	\$569,394		
Payment Agreements	5,378	\$6,124,744				\$978,715		
Enforcement Notification - Hunting/Fishing License	7,278							
Enforcement Notification - Motor Vehicle	2,060							
Enforcement Notification - Drivers License	1,936							
Letters Sent	48,507							
Inbound Calls	25,789							
Outbound Calls	60,500							
OCA – Referred to OCAs	18,526	\$14,599,933	\$11,837,765	\$225,173	\$103,673	\$2,433,322		
OCA – Recalled from OCA	19,922	\$15,324,148	\$12,382,331	\$275,749	\$112,043	\$2,554,025		
OCA – Payments	5,407	\$992,309	\$782,978	\$24,389	\$19,695	\$165,248	\$33,689	\$131,559
OCA - Payment Agreements	607	\$1,359,938	\$1,205,570	\$82,476	\$20,373	\$261,684		